South Dakota State University

EDFN 365: Technology in Education

Basic, effective verbal and nonverbal communication techniques and effect of cultural and gender differences on communications in the classroom

Concepts addressed in this course: Effective communication techniques in the classroom using technology

Specifically, students should review:
I. What is Effective Communication and Why is it Important?
II. Promoting Communication
   A. Advantages/Disadvantages in communication using technology
   B. Providing feedback using technology
III. Communication with Students
   A. Talking with students
      1. Verbal/Non-verbal motivation strategies using technology
      2. On-line issues & net etiquette
   B. Communication as professional
   C. 1. Appropriate grammar usage using technology
      2. Listening strategies using technology
      3. Presentation skills using presentation software
   D. Initiating & directing student responses
      1. Socratic method
      2. Guided & discovery inquiry
IV. Avoiding & Resolving Conflicts
   A. Accepting constructive criticism
   B. Group dynamics using technology
II. Differences in Communication Using Technology
   A. Gender
   B. Culture
   C. Grade differentiation
   D. Empowering students
   E. Ethics in technology

Helpful Websites Include:
Ethics in Computing: http://ethics.csc.ncsu.edu/